

Laguna Beach TROLLEY

Rider Rules

Laguna Beach Transit has developed basic rules and conduct policies to help ensure the safety and comfort for all those who use our services.

Items not allowed:

- ❖ Corrosive or hazardous materials (car battery, gas cans, paint thinner, acids).
- ❖ Animals other than service animals trained to perform a specific function
- ❖ Containers, trash bags or bags that are foul smelling, leaking, or blocking the aisles.
- ❖ Smoking or electronic smoking devices. (Including e-cigarettes, vaporizers, or smokeless cigarettes).
- ❖ Alcoholic beverages or open containers
- ❖ Bicycles and e-bikes (Inside trolley), wagons, scooters

Allowed Items:

- ❖ Surf boards (max 6 feet in length)
- ❖ Strollers (Passengers with strollers must remove child, collapse the stroller, and stay seated with children in their laps at all times).
- ❖ Service animals trained to perform a specific function
- ❖ Foldable grocery carts
- ❖ Bicycles must weigh under 50 lbs. (on vehicles equipped with a bike rack)
- ❖ Beach equipment (chairs, umbrellas) must be foldable, out of aisles, and not take up open seats

Customer Conduct Policy:

- ❖ Do not stand or sit in the stairwells.
- ❖ Keep all parts of your body inside the trolley at all times.
- ❖ Stay behind the yellow/white line at the front of the trolley while the trolley is moving.
- ❖ No smoking or use of electronic smoking devices. (Including e-cigarettes, vaporizers, or smokeless cigarettes).
- ❖ All radios, CD players, iPods, and cell phones must be used with headphones
- ❖ No loud or unruly behavior

General Information:

Employees of the City of Laguna Beach or its contractors are not allowed to accept tips or gratuities.

Laguna Beach **TROLLEY**

For lost and found items please call (949) 497-0766 and speak to a dispatcher to provide a description of the item.

All vehicles are equipped with lifts to board wheelchairs and other mobility devices.

Lone riders must be 13 years of age or older

Please help us keep the vehicles clean by refraining from eating during your ride.